



SHIPPING POLICY

DELIVERY A TRANSPORTATION INFORMATION



FEBRUARY 24, 2021

Horne Prsany 27, Horne Prsany, Banska Bystrica 974 05, Slovakia

MIXSTOREONLINE Shipping Policy

"**MIXSTOREONLINE**" is part of the chain services where rights belong to company "**UNISOL SLOVAKIA s.r.o.**" the team who has created and developed the following shipping policy in order to demonstrate our firm commitment towards online services and sales force requirements. The following discloses the information gathering and dissemination practices for the "**MIXSTOREONLINE**" while you are using our online services including or any other website services relevant to our brand name.

By using the "**UNISOL SLOVAKIA s.r.o.**" online services including a website link to us with our approval you are accepting the User Agreement, which means also agree to our Shipping policy regulations which is also include other terms set in our Privacy Policy documentation. If you do not agree to this Shipping Policy, you must not use the "**MIXSTOREONLINE**" site. The terms "**We**", "**Us**", "**Our**", or "**MIXSTORE ONLINE**" include "**MIXSTOREONLINE**" as a brand name representing specific online services and our affiliates.

Definitions

We have create and develop following documentation to prove our commitment to you which include services we are providing to you while you are using our online store.

Following definitions are set to provide you better explanation in specific word term relation which are often compose in our shipping policy regulation. Word term including meaning of specific words is set as follow:

"**Provider**" or "**Company**" referred to as either "**the Company**" or alternatively can show up as "**Service Provider**"

"**We**", "**Us**" or "**Our**" in this agreement refers to "**MIXSTOREONLINE**", "**MIXSTOREONLINE.co.uk**", or "**UNISOL SLOVAKIA s.r.o.**" and all services link to them which contain approval of the company director, commissioner provider or service provider who control rights as Chief Executive Officer including project development.

"**Product**", "**Item**" or "**Goods**" refer to the items offered for sale on our Online shop.

"**Purchase**" or "**Order**" mean a request by You to purchase Goods from Us.

"Online Shop" or "Website Services" refers to the Website.

"Website" refers to **"MIXSTOREONLINE"** or **"MIXSTOREONLINE SHOPS"** link chain services which are accessible from **www.mixstoreonline.co.uk**

"Buyer", "Customer" or "You" means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

1. Delivery Services and Fee

Our online shop **"MIXSTOREONLINE"** business is providing International shipping delivery services and good to your doorstep for more than 159+ countries all over the world. Most of the delivery cost having fix price for good itself including our operating cost fee, economic delivery fees and tracking number are basic standard fees which we do provide to all our clients.

We are also offering additional services and fast delivery option via several service providers such as **Royal Mail, EMS, Hermes, Fedex, UPS, DHL** and many other great service providers out there who may help us to protect your shipment and safely deliver to your home.

You must also bear in mind that any online services or your purchase good might be also subject to custom control where extra responsibility and fee may apply to you. All additional cost or fees for custom control charges is strictly apply to yourself as buyer only. To obtain more information please kindly review our section **"CUSTOM RIGHTS"**

International Delivery: Our goods is often dispatch from China or United States Of America which is outside of European Union zone which may include different delivery fees for each country and it can also contain custom charges too.

European Delivery: Good and all sort of orders which are made within European Union Zone or United Kingdom we have amend different price fees without any additional costs. Following changes may apply to each country differently.

Custom Delivery: We may process custom order or bulk orders if it is requested from yourself. Following delivery option require more information including upfront payment before we are willing to process your order and dispatch custom delivery according to your personal request.

2. Shipping Class

We use several different shipping class just to help you understand process of handling all our shipment methods as follows:

Economic Class: Standard delivery option with no additional cost which deliver your order within **20 - 40 days**. May not always contain tracking number

Premium Class: Advance delivery option which may contain additional fees which deliver your order within **7 - 18 days**. Tracking number provided for each order.

Custom Class: Special delivery option for large purchase or bulk order which will be discuss and pay in full amount before proceeding your shipment. Tracking number provided and private consultation might be require before proceeding your custom order.

3. Track And Trace Service

We do provide tracking number for all our orders so we can provide you better services in every possible way. All traceable information we do provide to you are informational and server purpose to properly allocate your order.

If for some reason your tracking number was not provided to us or you by delivery provider, then we refuse to be liable or holding responsibility for your damaged goods or lost in return shipment.

We recommend you choose a trustworthy insured and trackable mail service provider. We are also to unable issue a refund without actual receipt of the Goods or proof of received return delivery where these information must be identical with our bookkeeping sales history.

4. Shipping Restriction

Our Shipping restriction policy is granting permission for content of each parcel, which mean that an item may only be sent if product have valid licence or has been gained the relevant permission from authority. This following shipping process usually refers to international services and other carriers which may have contain shipping restrictions.

Ignoring following regulation may be very costly and risky sending a restricted content or item without a valid licence, or authority approval. Unauthorized action can often lead into negative output result in parcel hold, delivery delay or being completely seized by customs without any claim to gain your content back.

We are also reserve the right to use this shipping agreement and clauses within as a main contract between you and us, while we are processing your shipping but taking no responsibility for content, distribution services, local or international shipping parcel care or custom procedure including act they may take.

5. Custom Rights

In our custom right agreements, we are covering all the shipping terms including content, volume, insurance, and any other liability relevant to your shipping process based on the financial evaluation. The whole track and trace process since your order has been dispatch is entirely your own responsibility between yourself, delivery services, and custom control. If you require help or assistance from us or our company, it may result in additional supplement fees and charges based on your personal requirements

“MIXSTOREONLINE” is not taking any further liability for the content or volume before or after your shipping process has been dispatch to you or already completed. In case of termination of this agreement or proceeding cancelation while custom holds your parcel sections we will strictly remain with override fees owed for custom and for respect to our services, time including approach we take to resolve the case on your behalf if you decide to proceed your cancelation request during the shipping process. The cost of unplanned termination of your shipment might be more costly and it may significantly increase but also prolong handling time, cost including all our processing fees.

We are taking vigilant procedures to safeguard your information to provide you unique services with guaranteed satisfaction in every way. We're constantly analyzing, comparing, reviewing, and improving the security levels of our domain name services. We work continually to guarantee that “MIXSTOREONLINE” authentication and safekeeping processes are amongst the best in the industry on the market.

6. Cancellation Rights

The account owner, client or buyer is accountable for entire performance including all activities which are link, bond or established with particular user account. We reserve rights to hold, refuse or accept action from each individual or business entity in for period of twenty-four hour. Following act is consider as pay shield user protection which is carefully handle at our sole discretion to tackle scam and fraud in online world.

You as buyer, user or client while using our online services at "**MIXSTOREONLINE**" are entitled to cancel your order at any time before your order is pass on to delivery provider. If this already happen and you like to change your goods or get money back than we will be happy to proceed everything for you in the next thirty working days including your money back.

The deadline for cancelling your recent order in our online shop is subject to pay shield user protection which is pass on for delivery after twenty-four hours since you have place your order with us.

In order to appeal your right of cancellation, you must inform us of your decision by means of a clear statement. You can also inform us of your decision by our email address at **salesnow@mixstoreonline.co.uk** or by visiting our domain name at **www.mixstoreonline.co.uk**, or if you wish to speak to us directly than we will be please if you can use following telephone number **+441622370235**

We will reimburse you no later than 14 days from the day on which we receive the returned Goods. We will use the same means of payment as you have used for purchase, and you will not incur any fees for such reimbursement.

7. Shipping Policy Changes

We may apply new paragraphs or time to time we can also change or update content of this shipping policy according to laws requirements. Any updated versions of this shipping policy will be updated on our website as soon as changes had taken place.

We are advising you to review it regularly so you can remain up to date with all our latest policy statement.

This shipping policy was last updated on **24th of February 2021**